

United Imaging Solutions, Ilc. Wi-Pics Mobile!™ Warranty

All United Imaging Solutions, Ilc. Wi-Pics Mobile! products feature a 90 day parts and labor limited warranty (from date of purchase). If purchased directly from United Imaging Solutions or from an authorized Wi-Pics Mobile! dealer, distributor, or reseller in the United States and operated according to operating instructions enclosed with the unit, a defective product will be replaced with a similar product without charge if such product fails to function properly under normal use due to a manufacturing defect during the warranty period.

Warranty Coverage

United Imaging Solutions, Ilc. warrants its products to be free from defects in material and workmanship during the warranty period. If a Product proves to be defective in material or workmanship during the warranty period, United Imaging Solutions will, at its sole option, repair or replace the Product with a similar new or refurbished Product.

Who the Warranty Protects

This warranty is valid only for the first consumer purchaser.

Warranty Exclusions

1. United Imaging Solutions is unable to deliver to PO Box and FPO Box addresses.
2. Any product, on which the serial number has been defaced, modified or removed.
3. Damage, deterioration or malfunction resulting from:
 - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - b. Repair or attempted repair by anyone not authorized by United Imaging Solutions.
 - c. Causes external to the product, such as electric power fluctuations or failure.
 - d. Use of supplies or parts not meeting United Imaging Solutions specifications.
 - e. Normal wear and tear.
 - f. Any other cause, which does not relate to a product defect.
 - g. Customer caused defects, including but not limited to: cracked LCD, scratched LCD, blemished LCD, or scratched/defaced/altered plastics.
4. A valid credit card is required to obtain Advance Replacement service within the contiguous 48 United States. If you are unable to provide a credit card, United Imaging Solutions will ship a replacement unit upon receipt of the defective unit and it is determined to be a valid warranty request. (See Warranty Exclusions above for those instances deemed invalid.)

Wi-Pics Mobile! Mobile!™ Warranty Service Guidelines

Contact United Imaging Solutions customer service at 1-585-897-5973. The customer must have the serial number of the Wi-Pics Mobile! unit available. United Imaging Solutions customer service staff will attempt to correct any minor issues that might be causing the problem. If we are unable to fix the issue to your satisfaction, a return material authorization (RMA) number will be issued.

When returning under a valid return material authorization (RMA) number, it is the responsibility of the customer to properly package the Product (and plugs, power supply, etc.) and ship it to the address provided by the technical service & support representative with the RMA number prominently displayed. If the Product is not properly packaged by customer and is damaged in transit during its return to United Imaging Solutions, depending on method used, the customer will be responsible for either the repair costs, if repairable, or the price of a replacement Product. The replacement Product will assume the remainder of your original product's warranty or 30 days, whichever is greater. The Customer agrees to retain the replacement Product and that the Customer's non-working Product becomes the property of United Imaging Solutions, Ilc. For additional information, contact your Wi-Pics Mobile! dealer or call United Imaging Solutions, Ilc. at 1-585-798-5973. Contact United Imaging Solutions for out-of warranty options as available.

Sales Inside the U.S.A. and Canada

For information on warranty service, call United Imaging Solutions customer service: 1-585-798-5973.

Sales Outside the U.S.A. and Canada

For United Imaging Solutions products sold outside the U.S.A. and Canada, contact your Wi-Pics Mobile! dealer or United Imaging Solutions for warranty and service information at 1-585-798-5973.

Limitation of Implied Warranties

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Exclusion of Damages

UNITED IMAGING SOLUTIONS LIABILITY IS LIMITED TO THE COST OF ONE OF THE FOLLOWING REMEDIES: (1) REPAIR OR REPLACEMENT WITH A SIMILAR NEW OR REFURBISHED PRODUCT OR (2) REFUND OF THE LESSER OF A PRORATA SHARE OF THE CURRENT MARKET PRICE AS DETERMINED BY THE REMAINDER OF THE WARRANTY PERIOD OR THE DEPRECIATED VALUE OF THE PRODUCT BASED ON THE PURCHASE PRICE IF REPAIR OR REPLACEMENT IS NOT COMMERCIALY FEASIBLE. THE REMEDY CHOSEN WILL BE MADE IN GOOD FAITH AND AT THE DISCRETION OF UNITED IMAGING SOLUTIONS. UNITED IMAGING SOLUTIONS SHALL NOT BE LIABLE FOR:

1. DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF DATA, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THEIR POSSIBILITY OF SUCH DAMAGES.
2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
3. ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.
4. ANY VERBAL WARRANTY ASSURANCES MADE BY A UNITED IMAGING SOLUTIONS EMPLOYEE OR A UNITED IMAGING SOLUTIONS AUTHORIZED RESELLER THAT CONFLICTS OR ENHANCES THE WRITTEN WARRANTY INCLUDED HEREIN.

Effect of Local Law

This warranty gives you specific legal rights, and you may have other rights, which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Warranty Terms and Conditions are subject to change without notice.