

LIMITED 14 DAY RETURN POLICY

United Imaging Solutions, llc. maintains a 14 day limited return policy in regards to its Wi-Pics Mobile! products. All products being returned require a Return Authorization Number and must be returned in their original packaging.

All returned products are subject to a 10% restocking fee.

Return Procedure - Return Authorization Number

All returns require a return authorization number issued by a representative of United Imaging Solutions, ll. All requests for a Return Authorization Number must be submitted via e-mail to support@unitedimagingolutions.com. In the e-mail, please state the serial number of the Wi-Pics Mobile! unit to be returned, the reason for your return, and your invoice number. A representative will reply via e-mail with a return authorization number within 3 business days.

A copy of your invoice (or packing slip) must be enclosed with the return and the return authorization number must be visible on the outer box's label, addressed to United Imaging Solutions, llc. Do not make any markings on the returned item's packaging. The return must be received at United Imaging Solutions, llc. within 14 calendar days of your purchase. It is the customer's responsibility to make sure there are no loose parts as damage from those loose parts will be charged against the credit. Please ask for assistance if needed.

Return Procedure - Shipping Recommendations

It is recommended that your return be shipped via UPS or other traceable carrier and fully insured for the purchase price as United Imaging Solutions, llc. will not be responsible and will not accept liability for return shipments lost in transit, damages in transit, or improper packaging. Credit will not be issued for returns lost in transit and returns or part of returns, including free merchandise, damaged in transit. "Free" items returned damaged would be deducted from the credit at the current selling price of the item (even if the charge is not listed on the invoice). Please keep a copy of the carrier receipt and/or tracking number for your protection and follow-up with the carrier you selected.

Return Procedure - Requirements

Make sure you keep all original packaging for the return. There will be a 20% restocking charge if all packaging and parts are not returned in "good and original" condition (including, but not limited to instruction booklets, original boxing, and accessories). Your return must also be packaged with an outer carton similar to the one when shipped to you. Lack of an outer shipping carton will automatically result in a 20% restocking fee deducted from the credit. If you need assistance packing the unit, please ask! Any damages in the return that result from improper packing or not securing loose items as when shipped to you will be assessed at full retail replacement value and deducted from the credit.

Your account will be credited within 30 days from the time United Imaging Solutions, llc. receives and inspects your return. If there is a serial number on your sales invoice, it must match the serial number on the return. Equipment with serial numbers not matching the invoice will not be accepted as an authorized return.

LIMITATIONS TO RETURN POLICIES

Shipping costs

Shipping costs (including shipping costs to provide "free shipping" or "shipping included in the purchase price" of the merchandise) to and from your location are non-refundable and are deducted from the credit.

Returns without a return authorization number

All returns "without a return authorization number" may be refused and/or will be subject to a non-refundable restocking fee up to 20% of the purchase price in addition to the non-refundable shipping costs.

Returns after 14 days of purchase

Returns will not be accepted after 14 days from date of purchase.

Repair Services

Repairs performed by United Imaging Solutions, llc. have a 30 day parts and labor warranty limited specifically to parts replaced. The warranty does not cover misuse, abuse, negligence, power surges, "Acts of God", shipping damage, or other items that were not in scope of the repairs invoiced. There are no returns or refunds for repair services.

United Imaging Solutions 14 Return Policy is subject to change without notice.